Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and items to Customs located on the 2nd floor, Arrivals level.
2) Customs is behind and to the right of the Information Desk.
3) See area “3 - Customs” on the map.

Airport Information

Website www.suvarnabhumiairport.com/en
Suvarnabhumi Airport Call center: Tel - 02 132 1888
Fax - 02 132 1889
Airport information Counter (Departures): 02 132 9324 to 9327
Airport information Counter(Arrivals): 02 132 9328 to 9329
Airport operation Duty officer (AOC): 02 132 4101
Help Desk: 02 132 3888
Customer Service Tel.02 132 1888

Language Aid

Please direct me to the nearest Customs area. (English)
ช่วยบอกทางไปช่องทางที่จะเช็คอินที่ใกล้ที่สุดได้มั้ยค่ะ (Thai)
请给我指明这个机场中最近的海关办事处。 (Simplified Chinese)