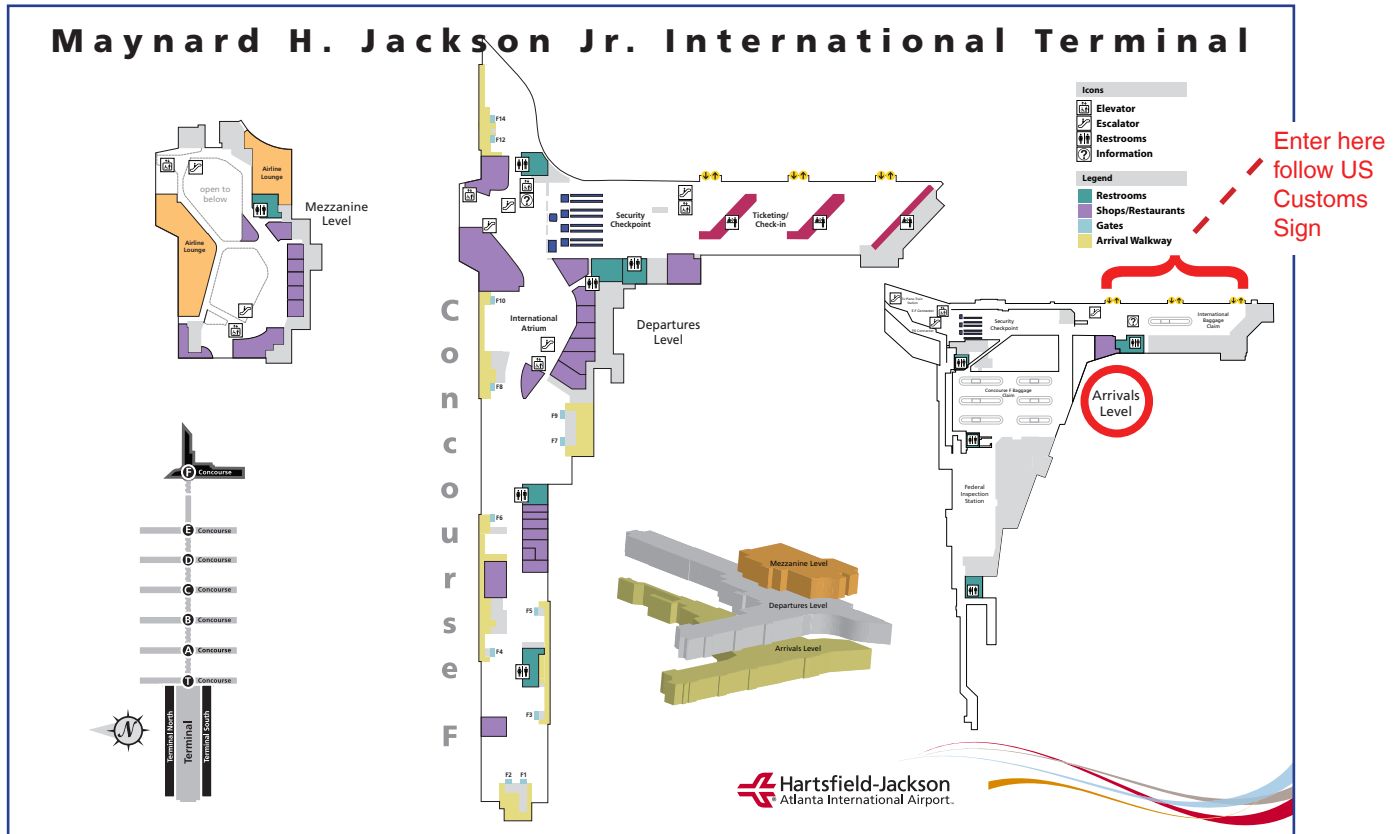


# ATL - Hartsfield-Jackson Atlanta International Airport

## U.S. Customs and Border Protection



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when departing and returning to the U.S.

- 1) Bring Carnet and Items to Public Office located in Concourse F on the Arrivals Level.
- 2) Upon entering from Hourly Parking area, turn right and follow the "US Customs" sign.

Hours of operation: 6 am – 9 pm

Customs Phone Number: (404) 765-2300

Information is accurate as of September 1, 2014 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Por favor, indíqueme dónde se encuentra el área de aduana más cercana en este aeropuerto. (Spanish)

CIB International HelpLine. 00 800 4CARNETS  
CIB Carnet HelpLine<sup>SM</sup> ..... 1-800-ATA-CARNET  
CIB Telephone ..... 1-847-381-1558

E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
Website ..... [www.atacarnet.com](http://www.atacarnet.com)

### Airport Information

Airport Website: <http://www.atlanta-airport.com>

Customer Service: (404) 530-7300 or (800) 897-1910

**Making Carnets  
Easy Video link:**

