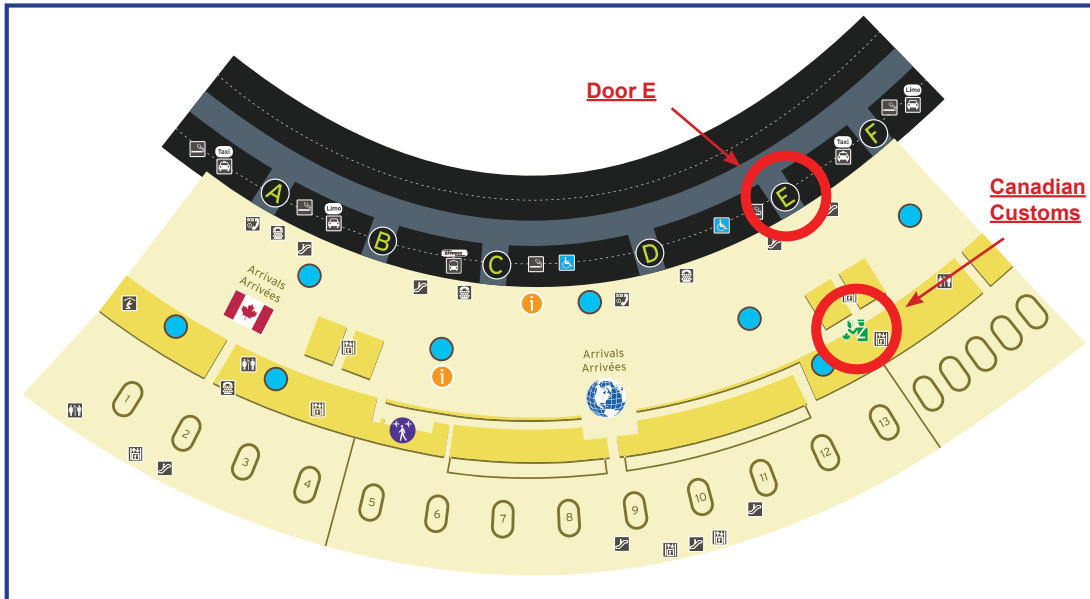


# YYZ- Toronto Pearson International Airport Canada Border Services Agency (CBSA)

## Terminal 1 - Arrivals



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and items to Public Office located in Terminal 1 on the Arrivals Level.
- 2) The Public Office is at the east end of Terminal 1, parallel to Door E and next to the INK store. You will see the CBSA Information Counter with a Canadian flag symbol with light bulb above the door.

**US Customs: (905) 676-2606**

**Hours of operation: 4:30 am - 9:00 pm Daily**

**Canadian Customs: (905) 676-3640**

**Hours of operation: 5:30 am - 11:30 pm Daily**

### Airport Information

**Website**

<http://www.torontopearson.com/#>

**Parking Customer Service (416) 776-5158**

**Customer Service (416) 776-9892 / (416) 247-7678**

### U.S. CBP Pre-Clearance Station

Toronto Pearson Airport has a U.S. CBP Pre-Clearance Station where goods en route to the U.S. can clear U.S. Customs upon departure from Canada and prior to arrival in the U.S. This eliminates the need to clear customs upon arrival back in the U.S. To utilize this service with an ATA Carnet, contact CBP - Toronto Pearson at 905.676.2606. Note that the ATA Carnet white re-exportation voucher will have to be validated by Canadian Customs PRIOR to U.S. CBP validating the yellow re-importation voucher at the pre-clearance station in Toronto. Also, the goods will have to be available for examination both for Canadian and U.S. Customs upon departure from Toronto.

Information is accurate as of May 1st, 2016 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Pouvez-vous m'indiquer s'il-vous-plaît le kiosque des douanes le plus près, dans cet aéroport? (French)

Carnet HelpLine® ..... 1-800-ATA-2900

E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)

Telephone ..... 1-847-852-3100

Website ..... [www.atacarnet.com](http://www.atacarnet.com)

