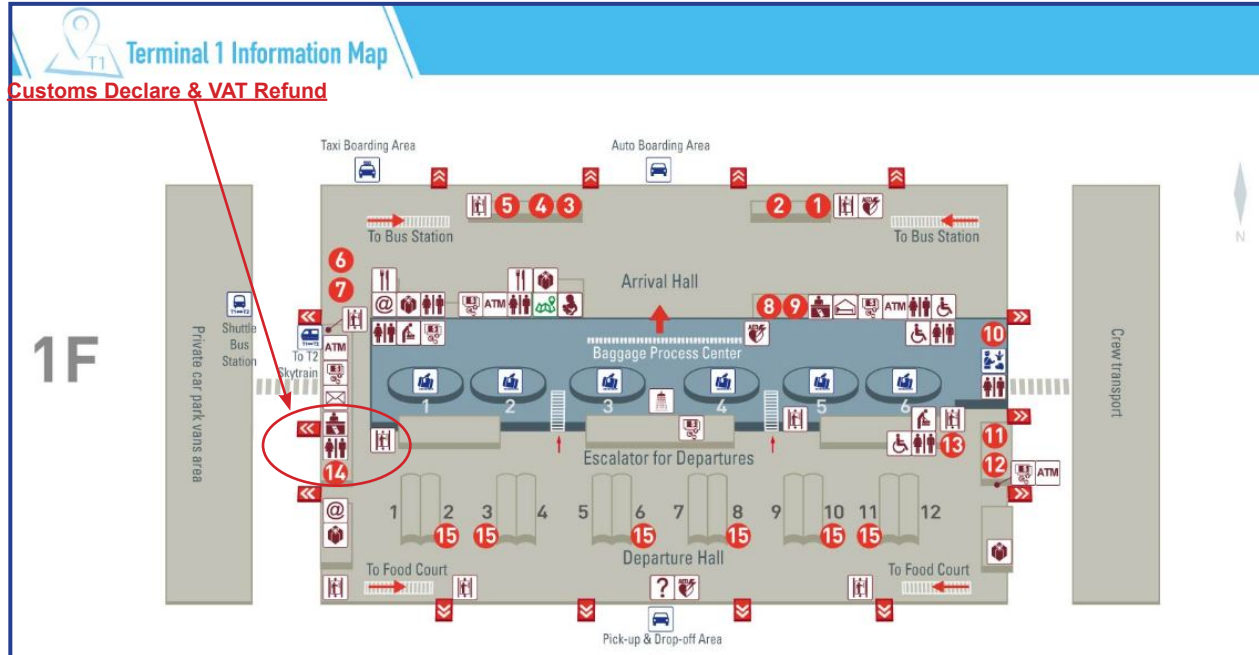


# TPE - Taiwan Taoyuan International Airport

## Directorate General of Customs, MOF - Terminal 1



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and items to the Customs Declare & VAT Refund on the first floor next to the Restroom and just past the Self-Check-In Counter 1 to the left.

**Customs Service: +886-3-3982308**  
**Hours of operation: 24 hours daily**

### Airport Information

**Website:**  
<https://www.taoyuan-airport.com/english>

**Customer Service Counter: +886-3-273-5081**

**Parking Customer Service: 03-3931729**

Information is accurate as of November 30th, 2018 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

請指引我到這個機場中最近的海關辦事區。 (Traditional Chinese)

Carnet HelpLine® ..... 1-800-ATA-2900    E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
 Telephone ..... 1-847-852-3100    Website ..... [www.atacarnet.com](http://www.atacarnet.com)

