boomerang carnets

Airport Guide

SFO - San Francisco International Airport

U.S. Customs and Border Protection

Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) **Bring Carnet and Items to Public Office located in the International Terminal on Level 2, Arrivals Level, on the "G" side, next to the United Airlines domestic connecting flight walkway.**

2) **Customs door is to the left of the elevator, behind the escalators. The door has a large CBP sign on it.**

3) **You can also ask for assistance at the Information Desk, Level 2, Arrivals side by the Customs exit. They can call an officer for carnet validation.**

US Customs: (650) 877-4000, Option 1
Hours of operation: 6:00a.m.- 12 midnight daily

Source: https://www.flysfo.com/maps

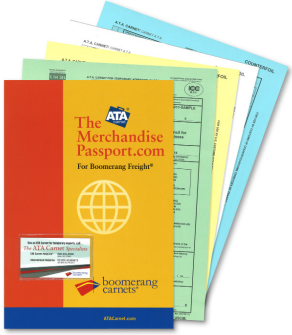
Airport Information

Website http://www.flysfo.com/

Customer Service (800) 435-9736 or (650) 821-8211

Parking Customer Service (650) 821-7900

Information is accurate as of November 13, 2025 but can change at any time.
Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.



Carnet HelpLine® 1-800-ATA-2900
Telephone 1-847-852-3100
E-Mail ..... carnets@atacarnet.com
Website ..... www.atacarnet.com

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