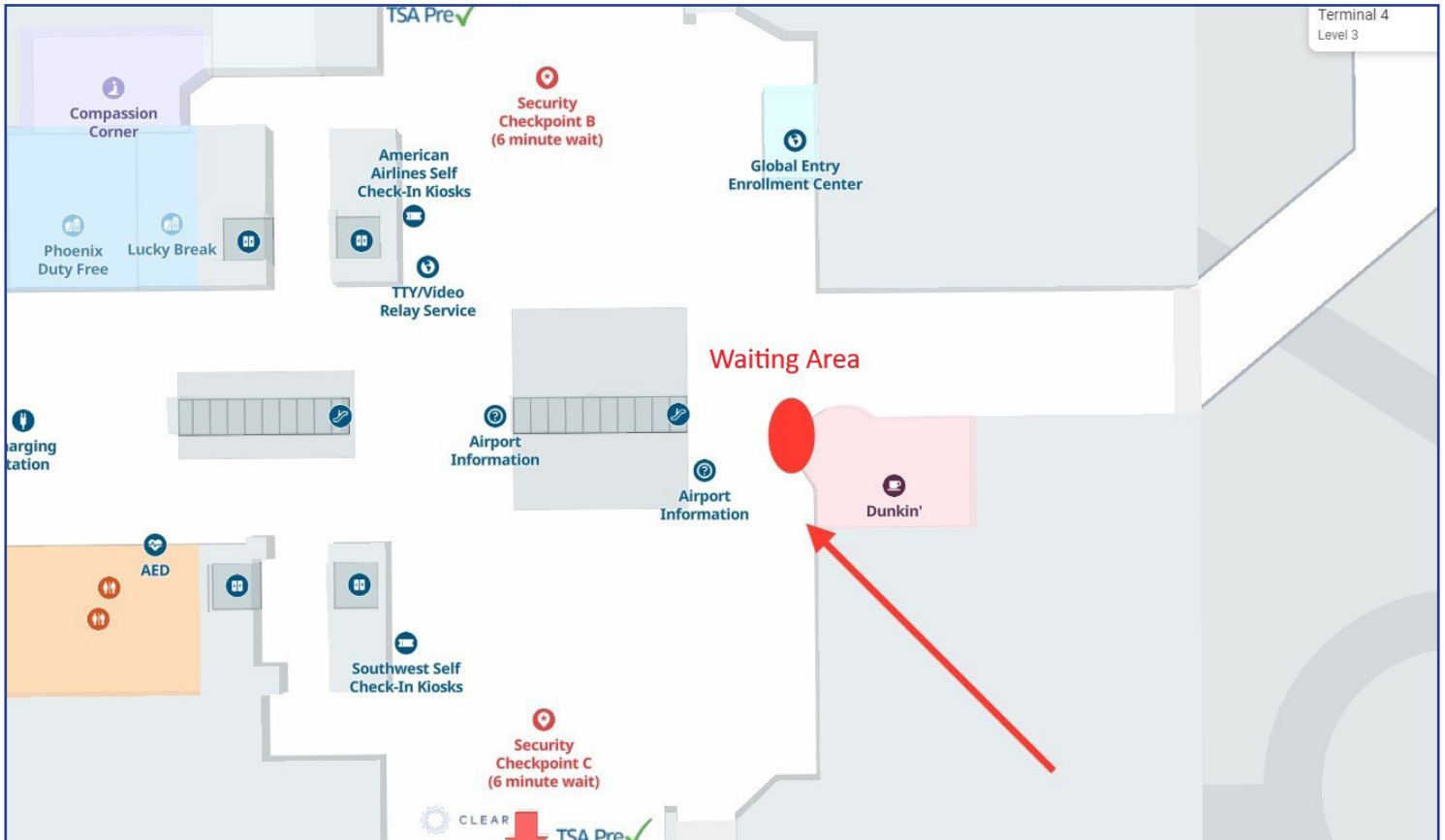


# PHX - Phoenix Sky Harbor International Airport

## U.S. Customs and Border Protection



Source: PHX Airport (skyharbor.aero)

### Carnet & Customs Instructions

**Carnet users must have their carnets validated both when arriving and departing.**

Call to make an appointment with the CBP Phoenix Customs Cargo Office:  
 (602) 914-1400  
 Business hours: 8:30a.m. - 4:30p.m. MST, Mon – Fri.  
 Walk-ins: 3002 E. Old Tower Road, Suite 400, Phoenix, AZ 85034

For assistance outside the days/hours above, call (602) 392-4440 ext. 4  
 CBP Office, PHX Sky Harbor Airport (7a.m. - 7p.m. MST, Daily)  
 Ask for the Supervisor who will help you get a Customs Officer.

Once you have an appointment, usually you'll meet the Customs Officer in Terminal 4, Level 3 with the hand-carried or checked baggage Carnet items. Wait for the Customs Officer in the Waiting Area next to Airport Information by Dunkin' Donuts. See map above.  
 Note: The Customs Officer may ask you to meet at Level 2 by the Check-in Counters depending on the amount of baggage.

Do not go to the Global Entry Enrollment Center.

**Hours of operation: See information above.**

Information is accurate as of May 18th, 2024 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Airport Information

Website [Phoenix Sky Harbor International Airport - Official Site](https://www.skyharbor.aero)

US Customs (602) 914-1400

Parking Customer Service (602) 273-4545

Customer Service (602) 273-3300

Carnet HelpLine® ..... 1-800-ATA-2900 E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
 Telephone ..... 1-847-852-3100 Website ..... [www.atacarnet.com](http://www.atacarnet.com)

