

# LAX - Los Angeles International Airport

## U.S. Customs and Border Protection



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and Items to Public Office located at LAX Terminal B, Level 3. This is also named Tom Bradley International Terminal (TBIT) which is located between Terminals 3 and 4.

2) Go to Aisle A and walk towards Hudson store. The Customs office is behind the escalator before TSA.

**US Customs: (310) 665-4560**

**Hours of Operation: 7:00 am – 10:45 pm Daily**

**US Customs Cargo Clearance Counter: (310) 348-4670**

<https://www.cbp.gov/about/contact/ports/los-angeles-international-airport-cargo-operations-california-2720>

Information is accurate as of **March 17, 2025** but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Airport Information

**Website:**

<https://www.lawa.org/welcomelax.aspx>

or

<https://www.flylax.com/>

**Customer Service: (855) 463-5252**

**Parking Customer Service: (424) 646-7275**

**Carnet HelpLine® ..... 1-800-ATA-2900**

**E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)**

**Telephone ..... 1-847-852-3100**

**Website ..... [www.atacarnet.com](http://www.atacarnet.com)**

