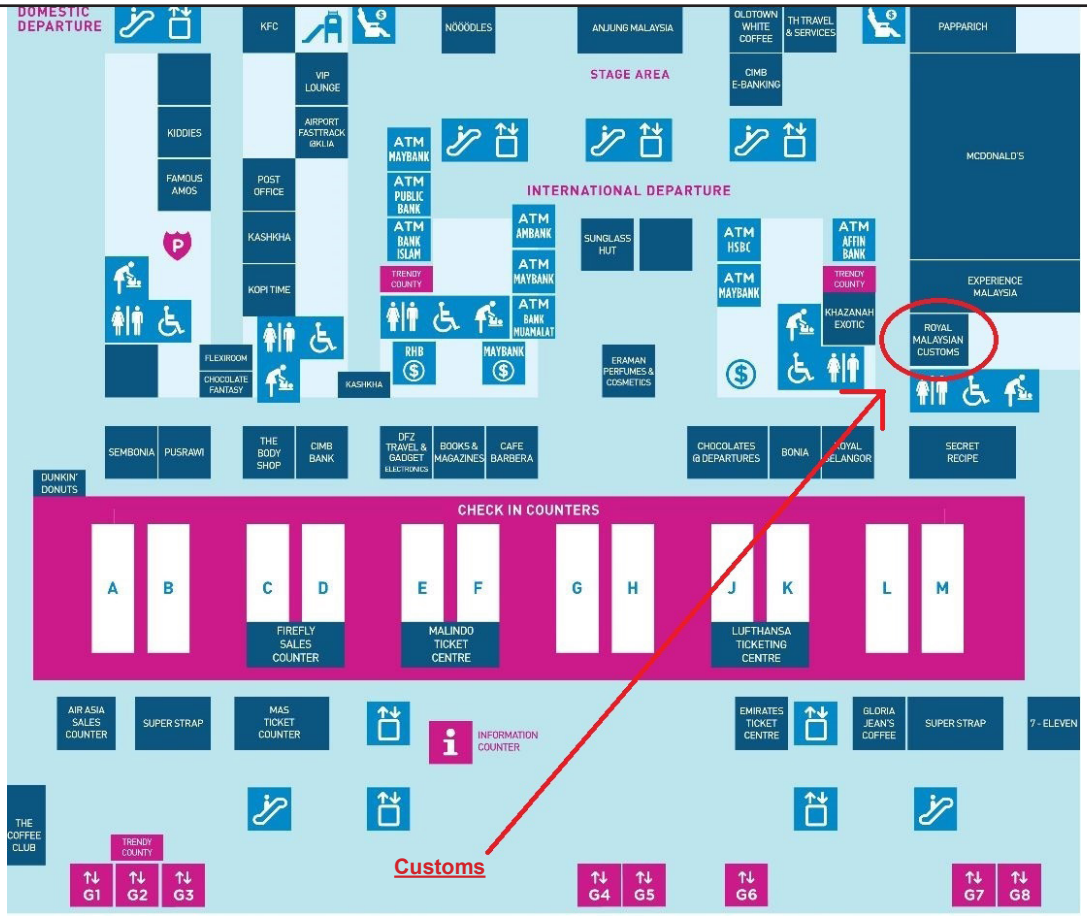
boomerang carnets

Airport Guide

KUL - Kuala Lumpur International Airport

Royal Malaysian Customs



Main Terminal Building - Departure Level - Level 5, KLIA

Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) For Hand Carry Items: Bring Carnet and items to the Royal Malaysian Customs located at the Main Terminal Building, Departure Level (Level 5) near Secret Recipe

2) For Cargo Items: Go to Level 6

Hours of Operation:
1) Office Hours, 8 am - 5 pm Daily
Contact No: (60)3 8775 2359

2) 24 Hours
Contact No: (60)3 8776 5625

Or (60)3 8776 6575 at the Main Terminal Building

Airport Information

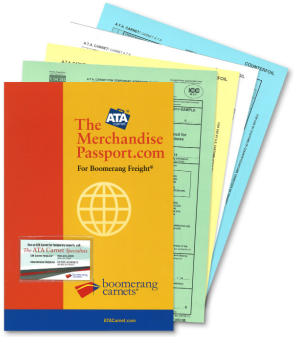
Website
https://www.klia.com.my

Customer Service
KLIA Operator (24 hours) (60)3 8776 2000
Main Terminal Building – (60)3 8776 4386 or 4389
Main Terminal Building Level 5 Information Counter - (60)3 8776 0219
General | HQ - (60)3 8777 7000

Parking Customer Service:
Payment Counter Block B:
+603 8776 8221 (24 hours)

Payment Counter Block C:
+603 8776 8451 (24 hours)

Information is accurate as of September 19, 2018 but can change at any time.
Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.



Carnet HelpLine®	**1-800-ATA-2900**	**E-Mail**	**carnets@atacarnet.com**
Telephone	**1-847-852-3100**	**Website**	**www.atacarnet.com**