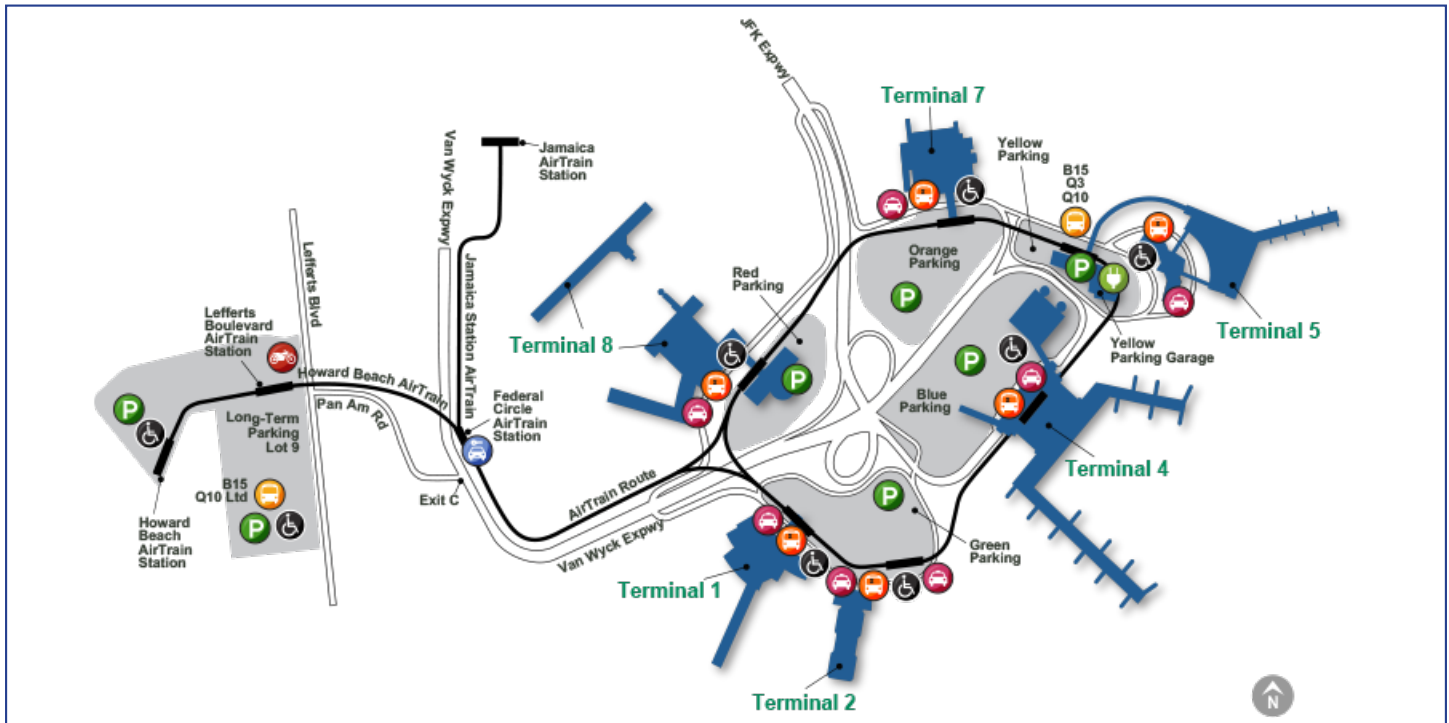


# JFK - John F. Kennedy International Airport

## U.S. Customs and Border Protection



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and Items to the CBP Ships Office at the Terminal you are departing from.
- 2) Every terminal (1-8) has a CBP Ships Office located by the lobby area, Arrivals Level.

US Customs Service **718-553-1647** (direct line to Ships Office at Terminal 4)

Hours of operation **Varies depending upon Terminal.**  
**Note: Terminal 4 operates 24 hours daily.**

CBP Ships Offices usually open around 6:00 – 8:00 a.m. and close around 11:00 p.m. – 12:00 midnight.

Information is accurate as of May 1st, 2016 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Airport Information

Website <http://www.panynj.gov/airports/jfk.html>

Parking Customer Service **(718) 244-4168**

Customer Service **(718) 244-4444**

Carnet HelpLine® ..... 1-800-ATA-2900    E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
 Telephone ..... 1-847-852-3100    Website ..... [www.atacarnet.com](http://www.atacarnet.com)

