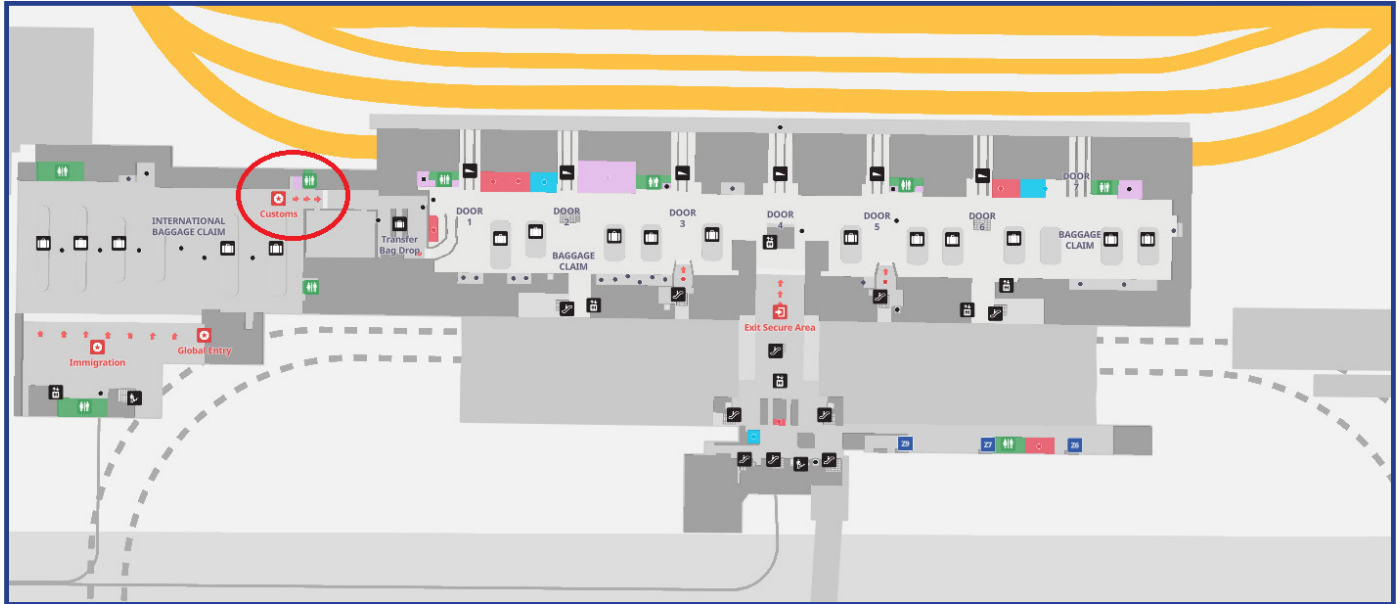


# IAD - Washington Dulles International Airport

## U.S. Customs and Border Protection



### Carnet & CBP (US Customs) Instructions

Carnet users must have their carnets validated by CBP (US Customs) before departure from the U.S. Carnet users must also have their carnets validated upon arrival into their foreign destination.

1) Bring Carnet and items to the CBP Entrance & Clearance Office located at Main Terminal, Level 1. The CBP Entrance & Clearance Office is near the Information Booth past Door 1 and Starbucks and the restroom.

2) Look for the big CBP sign and a black courtesy phone on the wall and use the phone to call a Customs Officer with the CBP Entrance & Clearance Office. Follow instructions.

Hours of operation: CBP Entrance & Clearance Office for Carnet validation is only open from 8am -10pm daily

### Airport Information

#### Website

<http://www.flydulles.com/>

**Airport Information (703) 572-2700**

**US Customs (703) 661-7156 or (703) 661-2800**

**Parking Office (703) 572-4500**

Information is accurate as of August 18th, 2022 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

Carnet HelpLine® ..... 1-800-ATA-2900    E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
 Telephone ..... 1-847-852-3100    Website ..... [www.atacarnet.com](http://www.atacarnet.com)

