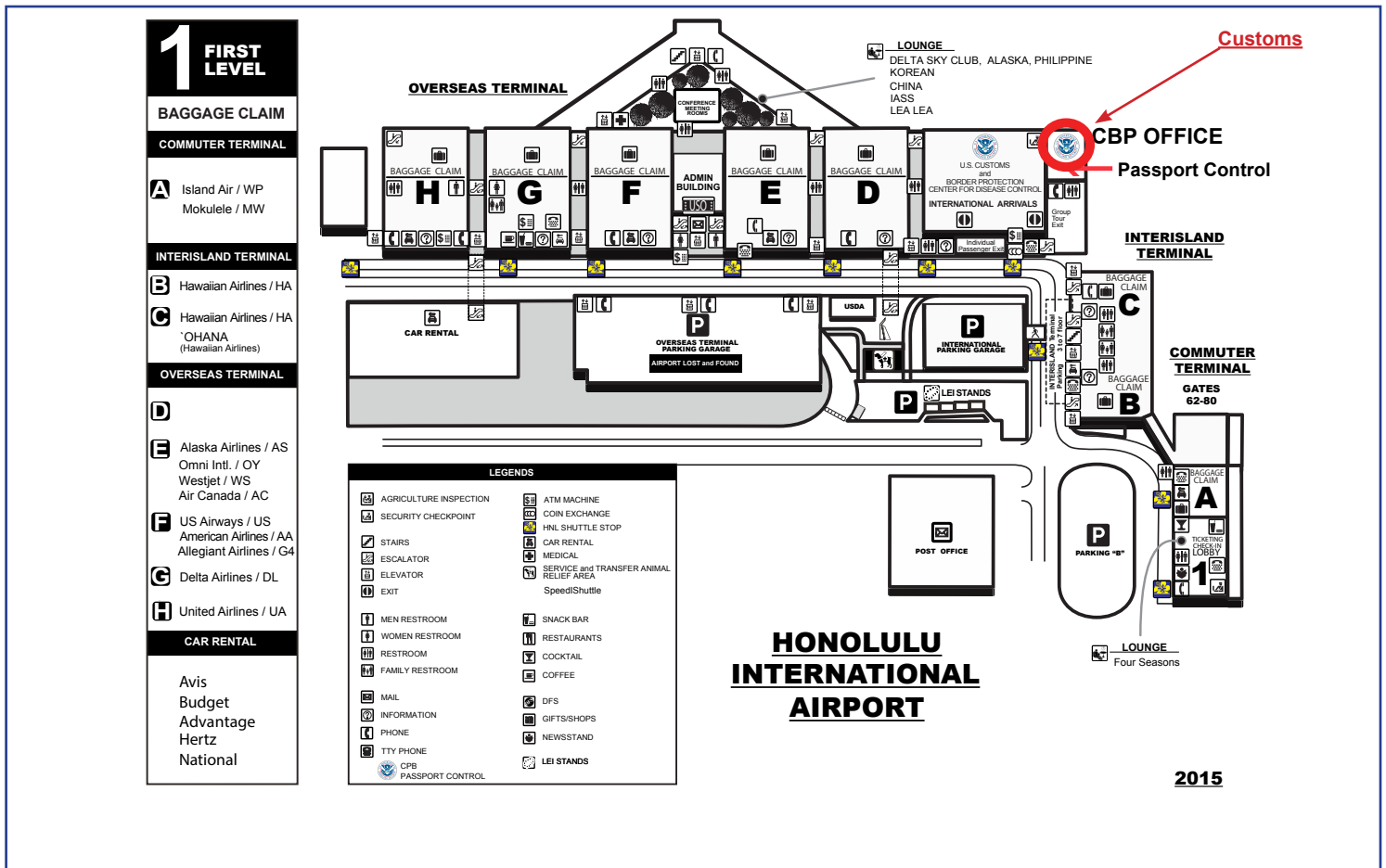


# HNL - Honolulu International Airport

## U.S. Customs and Border Protection



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and items to the Customs Office located at the ground floor (Arrivals) of the main terminal.
- 2) The CBP office is at the beginning of the main terminal just across from the international parking garage (Lot A).

It is located where the Hawaiian Airlines arrivals end (Baggage Claim C) and before the international airlines arrivals begin (Baggage Claim D). There are a couple of free parking spaces near the US Customs exterior door.

**US Customs: (808) 237-4600 or (808) 237-4601**

**Hours of Operation: 8 a.m. – 4 p.m. Daily**

Information is accurate as of September 22, 2016 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

### Airport Information

**Website:** <http://www.hawaii.gov/hnl>

**US Customs: (808) 237-4600**

**Parking Customer Service: (808) 861-1260**

**Customer Service: (808) 836-6411**

Carnet HelpLine® ..... 1-800-ATA-2900    E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
 Telephone ..... 1-847-852-3100    Website ..... [www.atacarnet.com](http://www.atacarnet.com)

