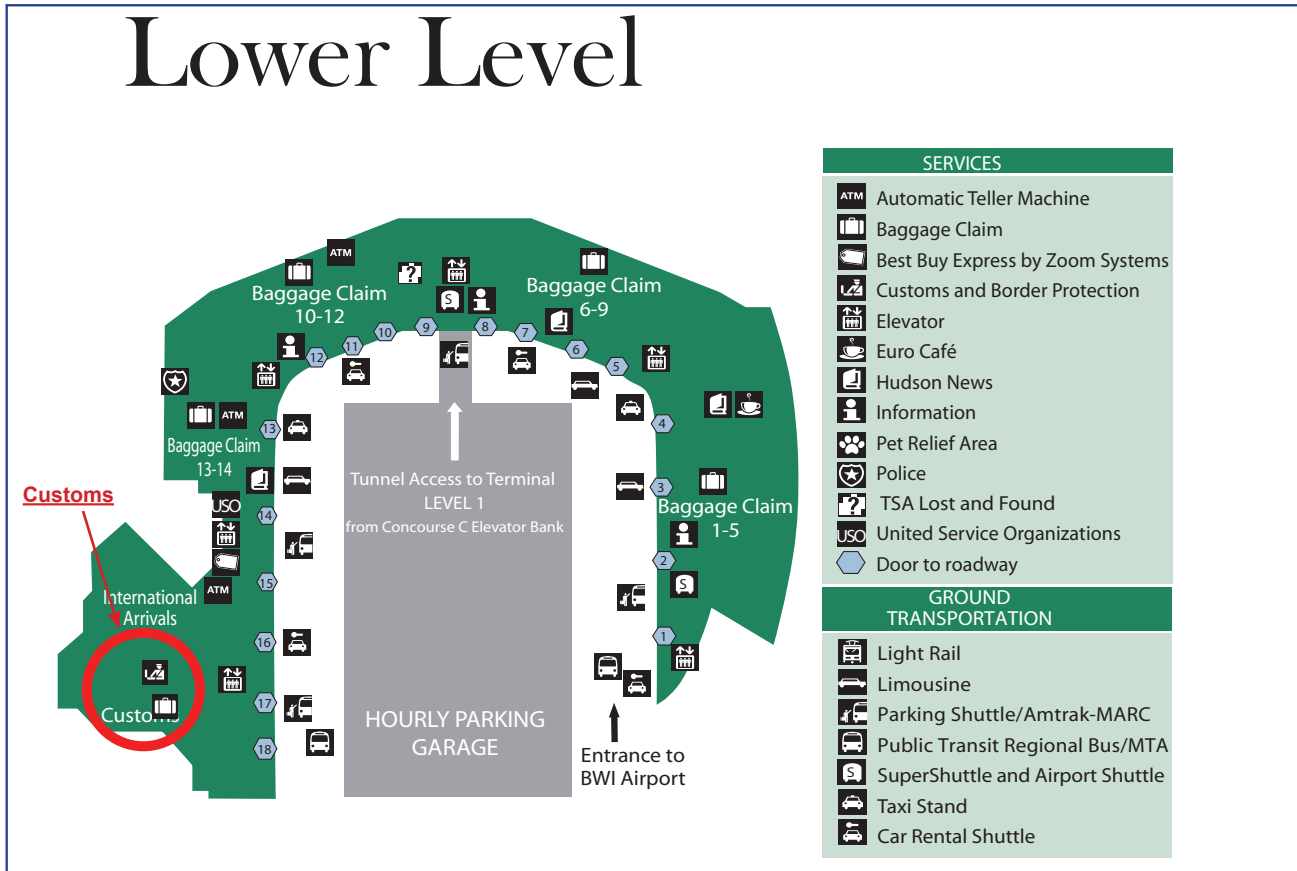


# BWI - Baltimore–Washington International Airport

## U.S. Customs and Border Protection



### Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

- 1) Bring Carnet and items to Public Office located in Pier E on the Lower level.
- 2) Office is located next to the ATM.

Hours of operation: 6 am - Last flight

### Airport Information

Website <http://www.bwiairport.com/en>

US Customs (410) 865-2100

Parking Customer Service (410) 859-9230

Customer Service (410) 859-7111

Information is accurate as of May 1st, 2016 but can change at any time. Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

Carnet HelpLine® ..... 1-800-ATA-2900    E-Mail ..... [carnets@atacarnet.com](mailto:carnets@atacarnet.com)  
 Telephone ..... 1-847-852-3100    Website ..... [www.atacarnet.com](http://www.atacarnet.com)

