

BER - Berlin Brandenburg Airport

German Customs Administration



Carnet & Customs Information

Carnet users must have their carnets validated both when arriving and departing.

Customs Onsite: [Customs check | BER Airport – Airport Website](#)

[Zoll 525 - Customs, T1, E1, Check-in area](#)

[Terminal 1, Level E1, Check-in aisle 7 by Counter 711-712](#)

[Zoll 524 - Customs, T1, E2, Gallery](#)

[Terminal 1, Check-in areas, Level E2 Gallery](#)

Customs Offsite: [Main Customs Office Potsdam Customs Office Berlin Brandenburg Airport – Customs Website](#)

Telephone: 030 6091-76362 (export)

030 6091-76358 (Customs clearance)

Airport Information

Airport Website: [Welcome to BER | BER Airport](#)

Berlin Airport Hotline: +49 30 6091 6091 0 (daily 8a.m. to 8p.m.)

Parking: [Parking at BER airport](#)

Information is accurate as of April 8, 2025 but can change at any time.

Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.

Language Aid

Present this language aid to be directed to the nearest Customs area in this Airport.

Please direct me to the nearest Customs area. (English)

Bitte zeigen Sie mir den Weg zum nächsten Zollbereich in diesem Flughafen. (German)

Carnet HelpLine® 1-800-ATA-2900

Telephone 1-847-852-3100

E-Mail carnets@atacarnet.com

Website www.atacarnet.com

