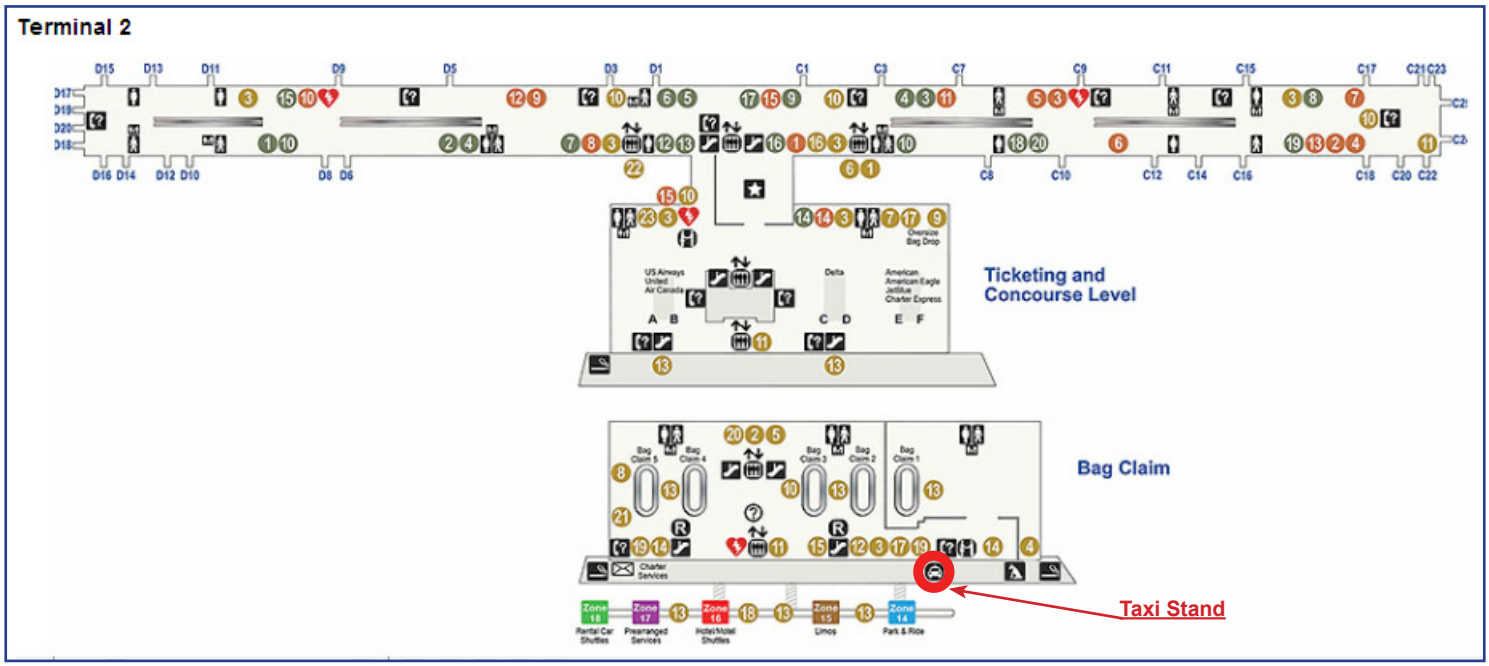
boomerang carnets

Airport Guide

RDU - Raleigh-Durham International Airport

U.S. Customs and Border Protection



Carnet & Customs Instructions

Carnet users must have their carnets validated both when arriving and departing.

1) Bring Carnet and items to Public Office located in Terminal 2 on the lower level (Bag Claim) to the right of the Taxi stand.

Hours of operation: Monday – Friday 8a.m. - 5p.m. but Customs officers arrive at 9a.m.
Officers available on weekend mornings; You can also go to the Information Desk and they will help you reach an officer.

Airport Information

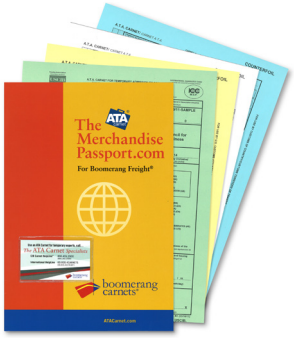
Website http://www.rdu.com/

US Customs (919) 674-3400

Parking Customer Service (919) 840-2140

Customer Service (919) 840-2123

Information is accurate as of May 1st, 2016 but can change at any time.
Please allow sufficient time to locate customs and get your carnet validated should the location of customs change due to conditions beyond our control.



CIB International HelpLine. 00 800 4CARNETS
CIB Carnet HelpLine® ..... (800) ATA-2900
CIB Telephone 1-847-381-1558
E-Mail ..... carnets@atacarnet.com
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